

BOOKINGS & CANCELLATION POLICY

BOOKINGS

- All lessons and club sessions must be booked and paid for in advance
- Junior rates apply to under 16's. Any customers 16 and over will be charged adult rates, unless customer can produce a Young Scot Card/Accord Card and are still in full time education
- Concession rates are offered on the production of a valid Student Card / National Entitlement Card
- All rates include equipment hire but not clothing or gloves which must be provided by the customer
- Please be aware that there must be no variation in ability within each class booked i.e. no beginners within an intermediate group or vice versa
- Please ensure that all participants are able to attend all dates within a block to ensure progress is obtainable. Failure to do so may result in forfeiting the remainder of the block

CANCELLATIONS

- Only lessons and club sessions cancelled with at least 24 hours notice will be offered a full refund
- Please be advised that our cancellation policy applies to all block lessons, 24 hours notice is required before the 1st lesson in order to receive a full refund
- In the event that Aberdeen Snowsports Centre has to cancel your lesson a full refund will be offered
- Aberdeen Snowsports Centre will not be liable for any compensation or costs incurred by you as a result of cancellation

**Thank you for your co-operation.
Have a good time.**

